



Information notice provided pursuant to Article 13 of Regulation (EU) 2016/679 (GDPR - General Data Protection Regulation)

CLIENT MANAGEMENT

Dear Client,

We inform you that, pursuant to Article 13 of Regulation (EU) 2016/679, any personal data collected will be processed by our Company for the purposes of managing the relationship and fulfilling the related legal and contractual obligations.

For the purposes of the above legislation:

- **Compet-e Srl** is the “Controller” of the processing;
- If you are a natural person (including a sole trader or professional), you are the “Data Subject” and your data will be processed as indicated below; you also have the rights illustrated below.
- If you are a legal person (company, entity, etc.), you are NOT a “Data Subject”; your data are NOT Personal Data and the legislation in question does NOT apply to the relevant processing.
- In any case, any of your directors/representatives/employees/collaborators/officers whose personal data may be incidentally provided or communicated, as they have contact with the Controller on your behalf, are “Data Subjects” and their data will be processed as indicated below; they will also have the rights illustrated below. You are therefore required to provide these data subjects with this information notice.

This processing will always be based on the principles of fairness, lawfulness, transparency, and protection of the confidentiality and rights of the data subjects.

DATA CONTROLLER. The Data Controller is Compet-e Srl, via Don Luigi Orione 202/G, 12042 BRA (CN), Tel. 0172 382763, email: privacy@compet-e.it

DATA PROTECTION OFFICER. The Controller, pursuant to Article 37 of Regulation (EU) 2016/679, has appointed the Data Protection Officer, whose contact details are as follows:

- **E-mail:** dataprotectionofficer@compet-e.it
- **Postal address:** DPO Compet-e Srl, via Don Luigi Orione 202/G, 12042 BRA (CN)
- **Telephone:** 0172-382763

DESCRIPTION OF THE PROCESSING. Management of the relationship with clients and of the contacts of client representatives.



COMPET-E SRL - A TESISQUARE® ECOSYSTEM COMPANY

Via Don L. Orione, 202/G 12042 Bra fraz. Bandito (CN) | Via Cristoforo Colombo, 149 00147 Roma (RM)
Tel: 0172-382763 www.compet-e.com - info@compet-e.it

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UNI/PdR
43:2018



Dasa-Rägi register

UNI CEI EN ISO/IEC 27001:2017
IIS-0223-01

UNI EN ISO 9001:2015
IQ-0423-02

PURPOSES, LEGAL BASIS AND RETENTION PERIOD. The processing will be carried out as follows:

PURPOSES	LEGAL BASIS	RETENTION PERIOD OR CRITERIA
• Administrative purposes • Communication purposes (non-systematic) regarding news and events of the Controller • Purpose of defending the Controller's rights in any judicial or extrajudicial disputes • Purpose of providing services to clients • Purpose of providing information or otherwise responding to user requests • Management of customer satisfaction questionnaires sent periodically to clients • Purpose of preventing, detecting, and prosecuting offences, and possible insolvencies and/or breaches • Purpose of programming, planning, and organizing activities • Pre-contractual purposes	(Art. 6(1)(b) of Regulation (EU) 2016/679) Performance of a contract or pre-contractual activities. (Art. 6(1)(f) of Regulation (EU) 2016/679) Legitimate interest of the Controller	Maximum of 12 years from the conclusion of the contractual activity. For the sole purposes of providing information or otherwise responding to user requests, for a maximum period of 2 years.

MANDATORY OR OPTIONAL NATURE OF THE PROVISION OF DATA. Please note that, in view of the purposes of processing described above, the provision of data is mandatory and failure to provide the data, or the partial or inaccurate provision of the data, may result in the failure to finalize the contract.

If data are provided by completing forms containing asterisks:

- The disclosure of data marked with an asterisk is necessary, and failure to provide such data will make it impossible for the Controller to provide what has been requested or otherwise to manage the requests.
- The disclosure of data not marked with an asterisk is optional: failure to provide such data will not prevent the provision of what has been requested.

RECIPIENTS OR CATEGORIES OF RECIPIENTS. Personal data will be processed by the Data Controller and by persons strictly authorized by the Controller.

The data may be communicated to the following categories of third parties:

CATEGORIES OF THIRD PARTIES TO WHOM THE DATA OR PART OF THE DATA MAY BE COMMUNICATED
Consultants, professionals, and service providers necessary for the indicated purposes, who process the data as Processors and with whom an agreement pursuant to Article 28 GDPR has been entered into.
Banks and other independent Controllers, whose processing is necessary for the indicated purposes.
Public bodies and other public authorities, to whom communication is required by law or by order of the Authority.

The data will not be disseminated.



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RIGHT TO LODGE A COMPLAINT WITH THE SUPERVISORY AUTHORITY. The data subject has the right to lodge a complaint with the Supervisory Authority (for Italy: Garante per la protezione dei dati personali www.garanteprivacy.it).

DATA SUBJECTS' RIGHTS. The rights of access to personal data, rectification or erasure, restriction of processing, objection, and portability pursuant to Articles 15–20 of Regulation (EU) 2016/679 may be exercised at any time by sending an email request to privacy@compet-e.it.

The exercise of the data subject's rights may be delayed, restricted, or excluded in the cases provided for by Article 2-undecies of Italian Legislative Decree No. 196/03.

EXISTENCE OF AUTOMATED DECISION-MAKING. The processing does not involve automated decision-making.

TRANSFER OF DATA TO A THIRD COUNTRY OR AN INTERNATIONAL ORGANIZATION. The Data Controller will not transfer personal data to a third country or to an international organization.

Last updated: 08/29/2025



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